

# **Proposed Closure of Ynysybwl Branch Surgery Consultation Questionnaire**

Taff Vale Medical Practice are consulting with our patients and stakeholders to propose to permanently close our surgery at Ynysybwl. The purpose of the Consultation is to understand and consider the views of our patients and stakeholders on the proposal and understand more fully what the impacts of the change may be. We welcome all your views.

The letter and additional Consultation documents are also available on the practice website – <http://taffvalepractice.co.uk> We ask that you read these documents to understand the reasons for the proposal before you complete the Questionnaire.

If you need this information in another format or language, or if you would like help completing the Consultation Questionnaire please call 01443 490366 Your views are important.

Please take a few minutes to complete this Questionnaire to give your views about the proposal.

**1. Please tick one of the boxes below: I am...**

- ☐ A patient
- ☐ A carer/relative/friend responding on behalf of a patient
- ☐ Prefer not to say
- ☐ Other

**2. Which surgery do you normally go to for your appointments?**

- ☐ Dewi Sant
- ☐ Rhydyfelin
- ☐ Glyncoch
- ☐ Not applicable

**3. Prior to Ynysybwl branch surgery temporary closing how often in the preceding 12 months would you visit for an appointment or service**

- ☐ Never
- ☐ 1-3 times
- ☐ 4-6 times
- ☐ 7-9 times
- ☐ 10+
- ☐ Not applicable

**4. Do you understand the Practices need to close the Ynysybwl surgery?**

- ☐ Yes
- ☐ No
- ☐ Not sure

**5. Do you support the closure of Ynysybwl surgery so that services can be brought together at Taff Vale other sites?**

- ☐ Yes
- ☐ No
- ☐ Not sure

**6. How would you normally get to Ynysybwl Surgery?**

- ☐ Car
- ☐ Walk
- ☐ Bus
- ☐ Lift with someone else
- ☐ Mobility scooter
- ☐ Not applicable
- ☐ Other

**7. In the event of Ynysybwl surgery closing how would you access GP services?**

- ☐ Attend another Taff Vale site by car
- ☐ Attend another Taff Vale site by public transport
- ☐ Attend another Taff Vale site by other means
- ☐ Register at a different GP Practice
- ☐ Other

**8. If other, please specify**

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**9. Thinking about the proposed closure of Ynysybwl surgery, what impact do you consider this will have on you?**

- ☐ Little of no impact
- ☐ Positive
- ☐ Negative
- ☐ Not sure
- ☐ Prefer not to say

**10. Please tell us the reason for your answer:**

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**11. Please tell us what concerns, if any, you may have regarding the proposed closure of Ynysybwl surgery?**

**12. Please tell us if there is anything you feel could be done to resolve your concerns.**

**13. How did you become aware of this patient consultation?**

- ☐ Letter from the practice
- ☐ Information in one of the Taff Vale Medical Practice surgeries
- ☐ A friend or family member told me
- ☐ A voluntary/community organisation informed me
- ☐ Newspaper
- ☐ Social media (Facebook/Twitter)
- ☐ Public consultation event
- ☐ NHS or Council website
- ☐ Other

**14. If other, please specify**

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**15. Is there anything else you would like us to know or consider regarding this proposal?**

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**Thank you for taking the time to complete this Questionnaire**

**Please submit or return your Questionnaire to any of the Taff Vale Medical Practice surgeries by the 8<sup>th</sup> March 2024.  
Alternatively, you are welcome to share your views through Llais Cymru.  
Tel: 01443 405830  
Email: [cwmtafmorgannwgenquiries@llaiscymru.org](mailto:cwmtafmorgannwgenquiries@llaiscymru.org)**